

## Grenfell Tower Fire – Phase 1 Inquiry Recommendations for Local Authority Resilience

### 1. Introduction

The below table are the recommendations and action plan, for London local authorities (as managed by the Local Authority Panel), designed to ensure the learning is appropriately considered and acted upon where relevant to ensure London local authority resilience arrangements are as robust as possible, both individually and collectively.

### Grenfell Tower Inquiry Phase 1 Report – LA Learning Recommendations and Action Plan

| # | Recommendation  | Action Plan   | Lead  | LB Croydon Position |
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| 1 | All London local authorities should assure themselves that their plans, protocols and procedures sufficiently compliment the principles detailed in the Joint Doctrine, the Procedure Manual and the Protocol, including METHANE and Major Incident declarations. | Standardisation Group to consider if information and guidance to boroughs is sufficiently clear and robust. Then determine if of any additional communications or support is required to assist boroughs.<br><br>RSLs to be reviewed to see if opportunities exist to further explore the status of compliance with established doctrine protocols and procedures and procedures. | Standardisation Group<br><br>RST / Assurance Process Lead |                     |
| 2 | The Standardisation Programme should review all training packages to ensure they sufficiently emphasise the principles detailed in the Joint Doctrine, the Procedure Manual and the Protocol including METHANE and Major Incident declarations.                   | To be discussed at the next Standardised Programme Board and action plan developed to address this matter.  | Standardisation Group                                     |                     |
| 3 | All local authorities to review arrangements for establishing, at the earliest possible time, a dedicated and authoritative single point of contact for liaison with emergency service control centres and the incident ground.                                   | Boroughs to review local arrangements and where necessary, develop arrangements to meet this recommendation.<br><br>RSLs to be reviewed to see if opportunities exist to further explore the status of compliance with this recommendation.   | All Boroughs<br><br>RST / Assurance Process Lead          |                     |
| 4 | The Local Authorities Panel Implementation Group to consider opportunities to test dedicated  | LRG in conjunction with The LA Exercise Planning Group (LA EPG) to consider opportunities to test   | LRG /LA EPG   |                     |

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|   | BECC lines into emergency service control centres during upcoming exercises.   | this capability in future regional exercises/local exercises.<br><br>To be tabled as an agenda item at the next LAP IG.   | LAP IG   |  |
| 5 | All local authorities to review their on-call arrangements for DSE support and the means of deploying qualified officers 24/7 within reasonable timeframes.  | Recommendation to be shared with all boroughs and<br><br>Discussions to be held with the relevant professional groups, including the Dangerous Structures Consortium, to discuss options for adding a London-wide response capability to complement local arrangements. | RST  |  |
| 6 | All local authorities to consider the means of proactively accessing data and plans to support the LFB and partner agencies and the means of building this into common working practices when responding to major incidents. | Boroughs to review local arrangements and where necessary, develop arrangements to meet this recommendation.<br><br>RSLs to be reviewed to see if opportunities exist to further explore the status of compliance with this recommendation.                             | All Boroughs<br><br>RST / Assurance Process Lead |  |
| 7 | The Standardisation Programme to review all training to ensure the need for proactivity in all areas of local authority response arrangements is emphasised.   | To be discussed at the next Standardised Programme Board and action plan developed to address this matter.  | Standardisation Group                            |  |
| 8 | All local authorities to review key outsourced services to ensure they have robust business continuity plans and where relevant, emergency response plans that have been validated.  | LAP IG to review RSL responses and then consider options and necessary actions to provide further support and advice to boroughs on this matter.  | LAP IG /All Boroughs                             |  |
| 9 | All local authorities to review their corporate emergency plans and those held by outsourced services to ensure they complement each other   | LAP IG to review RSL responses and then consider options and necessary actions to provide further   | LAP IG / All Boroughs                            |  |

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|    | and support a coordinated approach to incident response.   | support and advice to boroughs on this matter, if required.  |                                      |  |
| 10 | Local authorities to engage with outsourced services to ensure they understand what their role is and how they can assist boroughs and the multi-agency response.  | LAP IG to review RSL responses and then consider options and necessary actions to provide further support and advice to boroughs on this matter, if required.  | LAP IG / All Boroughs                |  |
| 11 | Local authorities to engage with key housing providers to develop relationship and ensure expectations on their ability to support their residents are understood and plans validated  | This theme underpinning this recommendation will form a key part of the work undertaken by a consultancy working on behalf of the London Housing Directors and LAP. Work to engage with housing providers to ensure they understand expectations and produce guidance for Housing Directors is likely to start within weeks.<br><br>The guidance and other outputs will be reviewed by LAP IG as part of the consultation process. | London Housing Directors Group / RST |  |
| 12 | All local authorities to review their arrangements for briefing LALOs in advance of deploying to the scene of an incident to ensure they are as prepared as possible on arrival.   | To be discussed at the next Standardised Programme Board and action plan developed to address this matter.   | Standardisation Group                |  |
| 13 | Standardisation Programme via the LALO project to review the LALO training provision and guidance/support materials to ensure: <ul style="list-style-type: none"> <li>a. it emphasises a proactive stance LALOs should take to resolve local authority specific and/or multi-agency partner concerns.</li> <li>b. It considers opportunities for developing the skills-set and experience of LALO's following participation in the on-line introduction training package (LALO 1) and the predominantly theory-based follow on session (LALO 2)</li> </ul> | To be discussed at the next Standardised Programme Board and action plan developed to address this matter.   | Standardisation Group                |  |

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|    | c. handover requirements are covered sufficiently in the training and aide-memoires to prepare LALOs to exchange information accurately.   |  |                       |  |
| 14 | All local authorities to review the supporting material provided to their LALOs to ensure it includes an up to date aide-memoire and logbook.  | To be discussed at the next Standardised Programme Board and action plan developed to address this matter. | Standardisation Group |  |
| 15 | All local authorities to review operational arrangements to ensure they accommodate the potential for more than one LALO to be deployed to a large scene and the need to delineate responsibilities. | To be discussed at the next Standardised Programme Board and action plan developed to address this matter. | Standardisation Group |  |